ANNUAL REPORT

Together... Creating the right solution for any need.

www.familyres.org



FREE's Core Values

Integrity

We expect the conduct of all Team Members in the FREE Network to be rooted in transparency, mutual respect, and synergy.

Responsiveness

We strive to meet the needs and dreams of the people we support, alued Team Members, and the unmet needs of the community.

Innovation

Together, we find creative solutions to take advantage of opportunities and meet challenges while celebrating our collective accomplishments.

Interdependence

We honor the gifts and talents of our Valued Team Members that empower a collaborative spirit.

Diversity

We believe in the dignity and worth of all people. We strive to foster an appreciation of, and respect for, the differences among all of us that strengthen the fabric of the FREE Network and enrich the world.

Quality

We support people to plan, choose, and contribute to their personal outcomes and to live a rewarding life based on individual choices and preferences.

Stewardship

We recognize our responsibility in managing the resources of the FREE Network effectively and efficiently.

Mission

Our mission is to help individuals of all abilities realize their full potential

Vision

Together... Creating the right solution for any need

Motto

Reach High... Achieve More

A message from the President & CEO

For more than 40 years, families have trusted FREE, Inc. with the care of their loved ones. In good times and bad, we have remained steadfast in ensuring their safety and implementing creative approaches to keep them connected and on their path of growth. Now more than ever we are committed to serving the needs of the individuals we serve while also having the privilege and responsibility of providing an essential service that our communities rely on. COVID-19 is still a threat and FREE, Inc. has faced the challenges it has brought with innovation and dedication to ensure the safety, comfort, and services of those we support. We have implemented modifications to our buildings and homes to safeguard everyone's well-being, as well as adjust to the changing needs of the aging individuals we support, and those who are spending more time at home than ever before. Beautification and keeping homes in good condition has always been a priority as we continue to aim to provide the highest quality of life.

Staying engaged in services and socialization requires technology that enhances communication with service providers, friends and family. In addition, across our programs dedicated team members are

thinking outside the box, creating paint nights, game contests, health and fitness boot camps, healthy cooking classes, jewelry making plus more to foster independence.

As one of the most challenging years comes to a close, our top priority continues to be the well-being of those we are honored to serve and our dedicated staff. We are in this together!

Respectfully,

Robert S. Budd and Dr. Christopher Long



Robert S. Budd, CEO



Dr. Christopher Long, President

ReBudd



Maintain and Improve the Quality of

Supports and Services:

During the course of the COVID-19 pandemic, FREE remained committed to providing the highest quality of supports and services. FREE's main priority is the well-being of the individuals served and dedicated staff members. Quickly reinventing day services to remote instruction with educational and fun instruction. The HCBS Team provides services that allowed individuals to access treatment in their homes rather than in traditional day programs. Day Services reopened slowly and continues to increase capacity as rooms and services are being redesigned. Birthday and holiday celebrations continued throughout the year.





Ensure Fiscal Viability In order to continue to



In order to continue to work toward its mission of helping individuals of all abilities realize their full potential, FREE must maintain its fiscal viability. This means not only maintaining traditional funding streams to provide our existing services, but also preparing for the future by securing alternative sources of revenue in these uncertain times.

Throughout this year, FREE has faced unprecedented financial and logistical challenges brought by COVID-19. One of the many fundraising challenges we have faced this year is the need to put our annual events such as our Hot Dash 5K and Celebration of Life Gala on hold. As these events bring in a majority of our fundraising dollars we re-focused our efforts into a new age of digital fundraising. With the generous help of the Goldin Family, and many of you, we were able to surpass our summer goal with a matching gift campaign and finished with a strong year end appeal!

- Double up campaign raised over \$500k
- Year end appeal raised over \$180k
- Over 270 new donors
- 125 new family supporters





Financial Highlights

Supports and Services:

OMH Residential Services

OPWDD Residential and Community Supports

Day Programs

Other Program Services

Support and Administration

Revenue

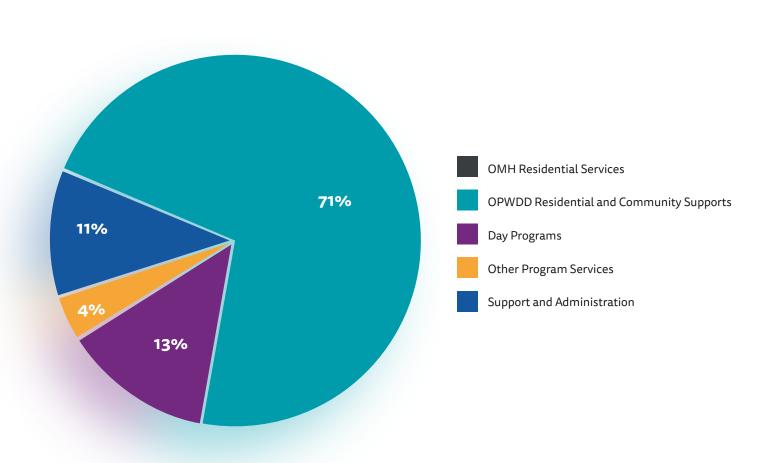
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15,328,309.30

4,576,446.32

20,318.68

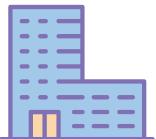


Support & Services

HOUSING

948







YOUTH SERVICES

1569

People Served



105 People Served





DAY SERVICES

841People Served

COMMUNITY AND FAMILY SERVICES

1126
People Served



Re-engineer FREE into a Learning Organization

FREE's greatest asset is its valued team members, and it is a privilege and responsibility to ensure that we provide them the support necessary to enhance their knowledge and skills, It is only through a well informed and skilled team that we are able to provide the highest possible quality of supports for the individuals we serve.

During the COVID pandemic, the Center for Learning and Professional Development (CLPD) responded quickly and transitioned its classroom training to on line virtual trainings conducting new staff orientation for 8-10 staff, all new hires per week remotely, plus meeting training requirements through live on-line sessions. We provided critical program specific training live on-line, such as G-tube, SCIP, AMAP and CPR training. With innovation and dedication CLPD transitioned seamlessly to ensure staff received the highest quality of training.

FREE's Center for Learning and Professional Development (CLPD) program has been selected as a winner of the Moving Mountains Award for best practices in workforce development.

Converting all trainings to online from in person





Create Opportunities for Growth and Expansion







FREE is constantly looking for opportunities to grow and reach out to an ever increasing number of people as we seek to fulfill our mission. This past year, while other agencies stopped placement FREE continued to make sure people in need of our services were able to receive them. FREE continues to provide stability and security in the ever changing landscape in which we operate.

105

New People
Supported by FREE

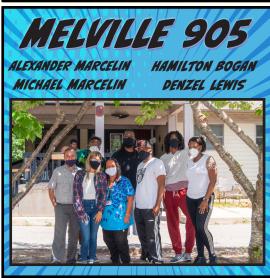
SUPERSTARS

The term "Front Line Worker" became the new normal during the COVID-19 pandemic. Many of us would hear this phrase but not always realize what it meant. If you worked in one of our residential homes, especially during this time of uncertainty, you understand exactly what it meant. We had over 20 homes that ended up having to be placed in some form of quarantine over the last few months. The team members featured this month worked at some of these locations. They selflessly volunteered to work in quarantined residences not leaving the homes and putting our individual's health and safety first.

We take our hats off to you all for providing kindness, protection, and guidance to those we are honored to serve during a very difficult time;

To see more of our superstars, visit us online

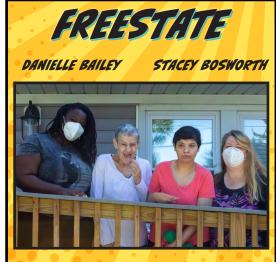






SUPERSTARS

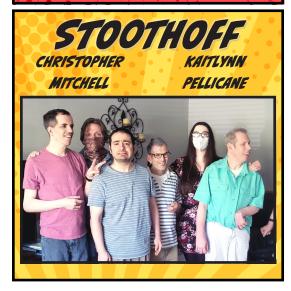












Robert Abarno

Frank Abbatiello

Susan Abbott

Thomas and Elizabeth Abraham

Mary Accatino

Lauren Accovelli

Titanya Adams

Francis Aiosa

Sreeram Akunuri

Ruth Alberga-Lambert

Joseph and Alexa Alessi

Seth Alexander

Samuel Alexander

Christina Alexander

Jacquetta Ali

Bartolo Allegretti

Allison Allen

Regina Alston

Joseph and Linda Amadeo

AmazonSmile Foundation

Margaret Andersen

Dana Anderson

Christine Andres

Katiana Anglade

Barbara Aquino

Dennis Araya

Shannon Arell-Dellysse

Jillian Argiros

Christina Arnao

Kerry Arndt Dinter

Anu Arnold

Tanisha Arnold

Joyce Aron

Linda Asparro

Richard and Linda Aspromonte

Bob and Geri Athenas-Bennett

The Atlantic Philanthropies Director /

Employee Designated Gift Fund

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Joseph Baader

John and Jane Babinski

Kathryn Babnik

Venisha Babulal

Patricia Bagetis

Patricia Baierlein

Danielle Bailey

Baker Tilly Virchow Krause LLP

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Richard and Loretta Balzarano

Russell Bank

Margaret Barese

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Treanah Bazelais

Leslie Becker

Darren Belcher

Davina Bell

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Patrick and Kathleen Bennett

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Jill Bergman

Laurel Berrie

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Bryn Bershaw

John Best

Virginia Bettenhauser

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Sandra Black

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Scott Bosco

Stacey Bosworth

Sandra Bourjolly

Bowen Media

Quinton Boykin

Samantha Brail

DeLisa Branch-Nealy

Jodie Brandi

Michelle Brasdis

Judy Bregman

Kathleen Brennan

Iohn and Eileen Brennan

Gail Breslin

Gertrude Brewer

Mark and Judy Brewi

Sandra Brite

Jeremy Brite

Lahmeek Broughton

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Tanya Brown Natasha Brown Betty Bruce Linda Bruno

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Brice and Adrienne Bucholz

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Dawn Buonasera

Dan Burkart Beverly Burke

Janet Burr

Elena Burystkova Bonnie Businski

Cheryl Butler

Gerard Cairns

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Murray and Linda Calichman

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Lorraine Carter-Dinkins

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Kesia Castro

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James Cavole
Danielle Celardo

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Jesse Christian
Christine Church
Cigna HealthCare

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Arthur and Nancy Comer

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Bob Conklin

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Tom and Marjorie Corrigan Thomas and Gloria Costello Costello's Ace Hardware

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David Cox
Trasuan Credle
Christine Cristadoro
Louann Cronin
Ashleigh Cruz

CSEA Town of Babylon Unit 8759

Joseph Cuevas

Custom Computer Specialists, Inc.

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John and Susan Daffara

Emmy Daleo
Juliann Daley
Micheline Dalia
Christina Daly
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Roy and June Dams

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Vincent DiCalogero

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Tiffane Dixon

Jack and Evelyn Dolce

Edna Dolengewicz

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Theresa Dougherty

Anita Dowd-Neufeld

Edwin Draney

Karl and Anna Drechsler

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Lori Engelbert

Eileen Engelhardt

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Marie Excellent

Fairview Pharmacy, Inc.

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Thomas Farrelly

Eric and Ann Elizabeth Feige

Robert Feiler

Mary Ferguson

Deborah Fernandez

Kathleen Fesefeldt

Melissa Ficken

Casey Fields Eric Fillinger

Audrey Flack

Irving Flamer

Robert Fleice

Riki Flom

Pedro and Rosa Flores

Rae Flores

Frances Floyd

Lynda Foley

James Forcinito

Anthony and Mary Lou Forcinito

Joseph and Janice Forcinito

Cristela Fortunato

Essence Fowler

Cynthia Fox

Fran Derby Floors

Carol Franciotti

Yurla Francois

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Linda Frederique

Barry and Bella Freedberg

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Ronald and Ellen Friedl

Kenneth and Sari Friedman

Steven and Paula Frome

Patrick and Nancy Furlong

Fusion Architecture PLLC

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Jay and Ellen Gach

Brooke Galarza

Anthony and Jayne Galatro

Galaxie Coffee

Betty Galluzzo

Fradeline Garcia

Veronica Garcia

Victoria Garcia

Linda Garnett

Ralph and Laurie Garofalo

Laura Garrone

Clara Garvev

Lauren Gates

Joanne Gaylor

John Gedney

Alan and Maxine Geller

Marc and Betty Gellman

Joseph and Jacqueline Gerdes

Iacob Ghirdhari

Anna Giarratano

Michelle Gicz Joan Gilbert Lasaysha Giles Jeanne Gilmartin

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Steven and Maria Goffner

Laura Gold

Steven and Marge Goldin Russell and Angela Goldin

Rochelle Goldin

Sheldon and Laurie Goldstein

Dale Goldstein

Gary and Marian Goldstein

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Jessica Kelly

Ken Howard Roofing

Jill Kennedy

Kathleen Kennedy

Janice Kennedy

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Kathleen Kilbride

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Timothy and Nora Kleczka

Eric Klein

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Barbara Kmiotek

Carol Knueppel

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Janet Kolstein

Phyllis Korins

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Anita Kreitman

Lois Kritzer

Kenneth Kropelnicki

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Rudolph and Diane Kuntz

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Charlene Letang

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Mark Levy

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Anthoinette Lewis

Yoland Lewis

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Patricia Liberatore

Audra Libertella-Rapp

Debra Librizzi

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Celeste Lipski

Camille Livingston

Danielle Locke

Jocelyne Lominy

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Holly Longo

Karen Longspaugh

Paula Lora

Adiaf Losse Ianice Lott

Kristen Lott

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Paul Lowry

Ellen Lucchetti

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Barbara MacGrady

Laura MacGregor

Adriana MacGregor

James Magorrian

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Nancy Maia

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Nicole Malloy

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Brett Mancini

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Gianna Manikas

Angelo and Heather Manikas

Peggy Mannix-Slattery

Cynthia Manuel

Maria Manzano

Kevin and Bonnie Maraglio

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Nashay Marsalis

Flo Marshak

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Toni Martino

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Linda Mattera

Veronica Matthews-Rich

Matthew Mattingly

Malinda Matus

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Pete Maynard

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Scott Pinette

Bronte Anne Pitera

Martha Pitkin

Tasia Pizarro

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Patricia Reyes

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Holly Richards

Samantha Richards

Jennifer Rickert

Kristina Rippe

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Loren Schinina

Barbara Schneider

Dawn Schneider

Donna Schneider

Joyce Schneider

Lisa Schneider

Michael Schneider

Iason Schuchman

David Schuchman

Gloria Schulman

Jeffrey Schulman

Nancy Schulman

Kimberly Schultz

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Martin and Allyson Schwartzman

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Myrtle Sebastien

Christine Secor

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Kundan Sen

Edward Servider

Antouine Shand

Alan and Anne Sharkis

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Marge Sherrard

_

Tatiana Shuler

Barbara Shultz

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Eldon and Charline Smith

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Shaina Stroh Kelly Stumper

Jennifer Suchan

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Superior Laundry Systems Inc.

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Mildred Ungerer

Unkechauge Construction

Tasia Upshur

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Cheryl White

Saundra Williams

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Marsha Williams

Willis Towers Watson

Chris Wilson

Jon Wilson

George and Elizabeth Wilson

Carol Wilson

Antoinette Win

Fred and Mary Wingerath

Edward Wirkman

Carla Wisniewski

Richard Wolf

Harriet Wolfe

Kathleen Wood-Reardon

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Estefania Xavier

Meryl Yoffe

Carolina Zeppieri

Gloria Zeruto

Wendy Zilber

Christian and Carol Zimmer

Annie Zoitke





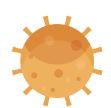








FREE was steadfast in our response to ensure essential supplies and services were available to safely care for those we serve in our residences while protecting staff. As the number of individuals in our residences tested positive for coronavirus, plan was developed to redeploy staff including administration and office staff, and resources to the sites where needed to ensure the continuity of support and services. To provide continuity of services, FREE's day programs were also impacted and adapted to remote learning and telehealth for persons living at home. Thanks again to all our Superstars, we are so appreciative of your hard work and dedication to FREE's mission!



- Sanitizing programs regularly and deep cleaning as necessary.
- Followed federal, state and local safety regulations regarding visitor restrictions.
- FREE administrators and medical personnel were available 24/7 to triage health related concerns.
- Launched FREE Alert text messages to get important information to team members in a timely
- Made tremendous progress in the implementation of Phase 1A Vaccination scheduling.



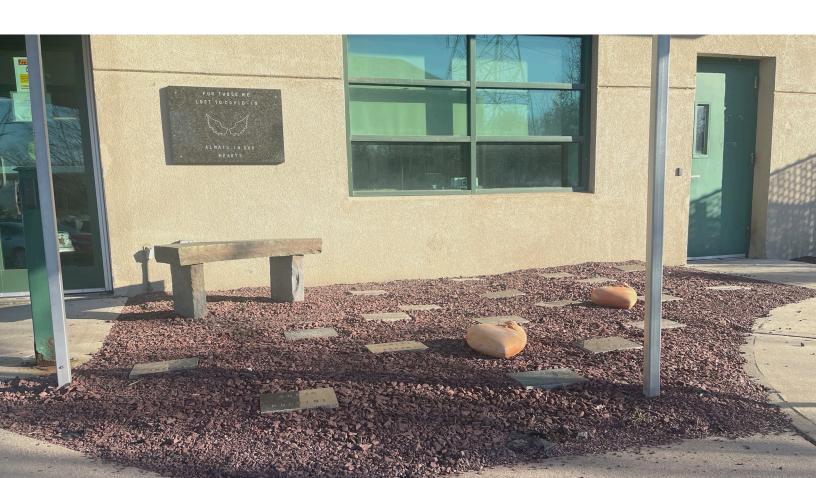
FREE COVID-19 Memorial

Honoring those we lost in 2020 to the COVID-19 Pandemic. They will forever be in our hearts.

"When you were born, you cried and the world rejoice. Live your life so that when you die, the world cries and you rejoice."

Cherokee Expression

Daniel Abrams	Rosemary Cigliano	Regina Luckett	Jacolyn Rice
Jenny Alexander	Michele Colby	Philip Montuori	Gilbert Rivera
Sean Artis	Stuart Darch	Barry Owens	Allison "Connie" Rosen
Bill Ayala	Kristen Hamilton	Carolyn Platt	Michael Schneider
Bruce Baker	Rosemary Latino	Susan Puccini	James Shipley



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