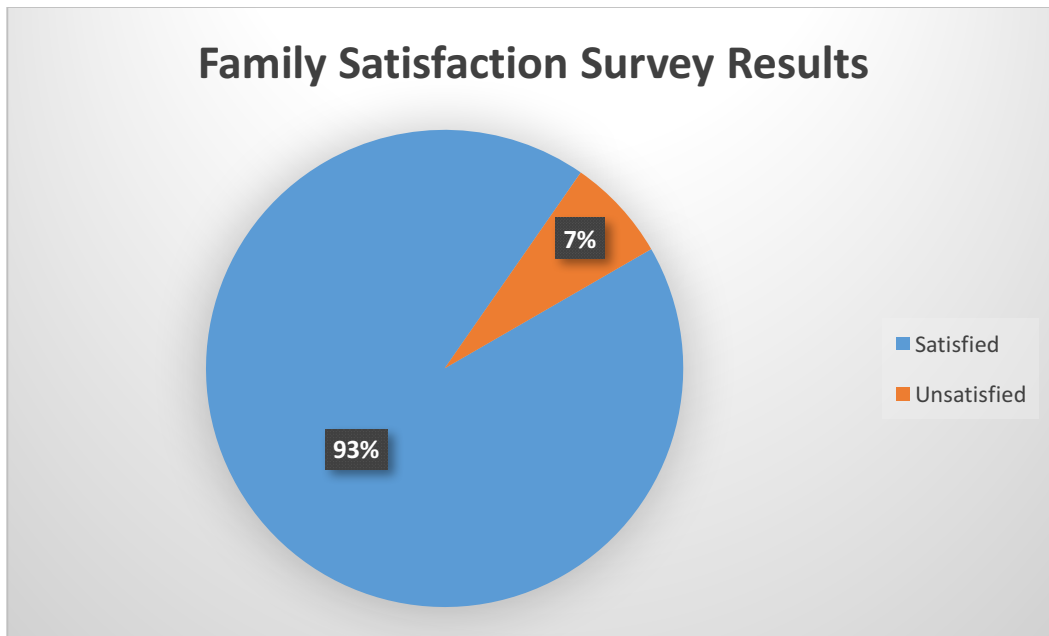


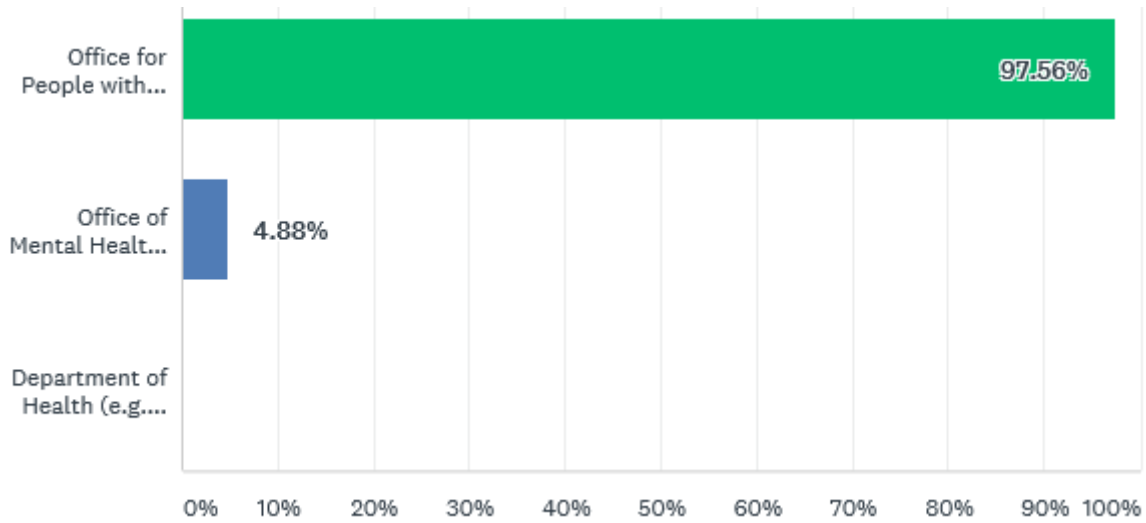


Family Satisfaction Survey Results

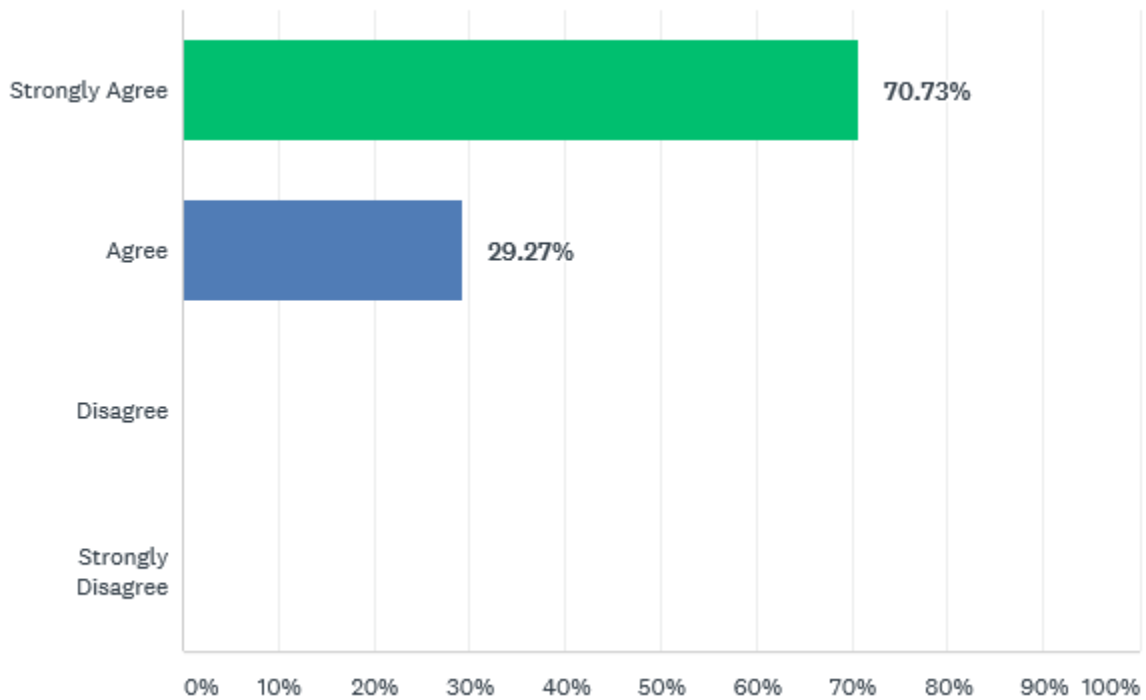
2019



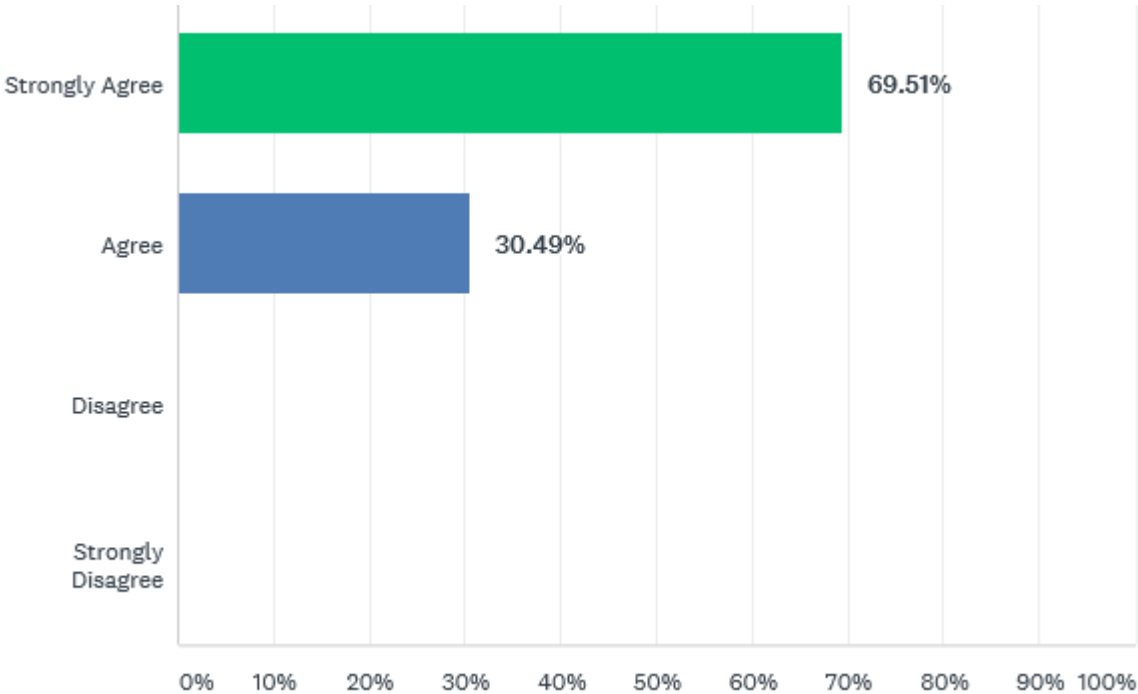
Question 1: Which services does your family member receive through FREE?



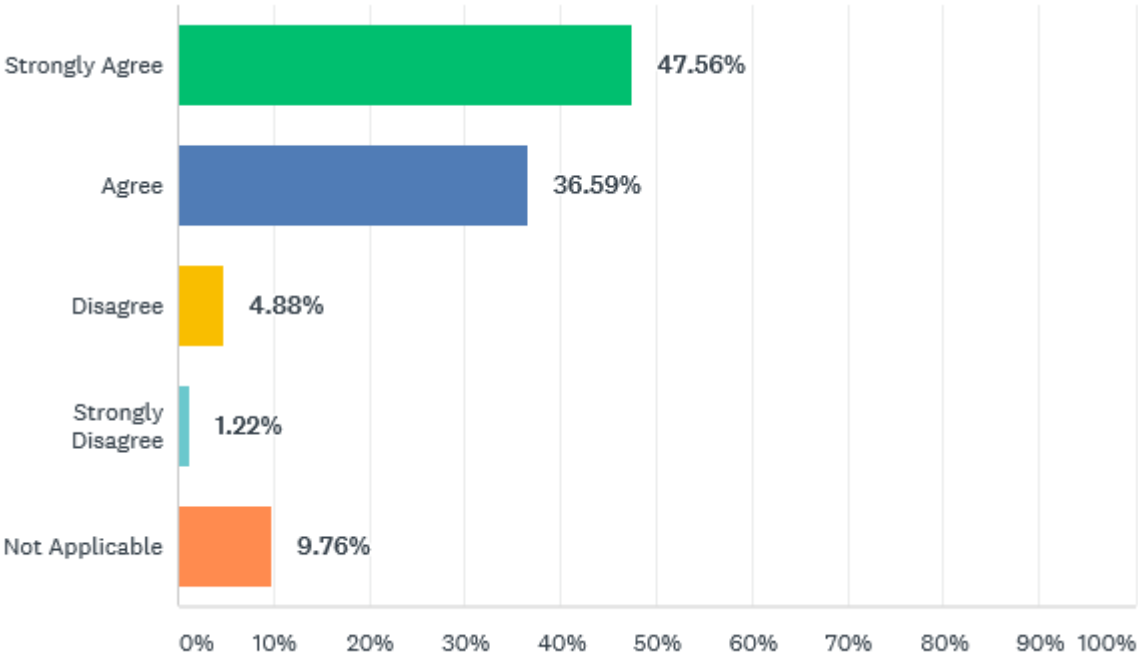
Question 2: I feel that staff is respectful to my family member.



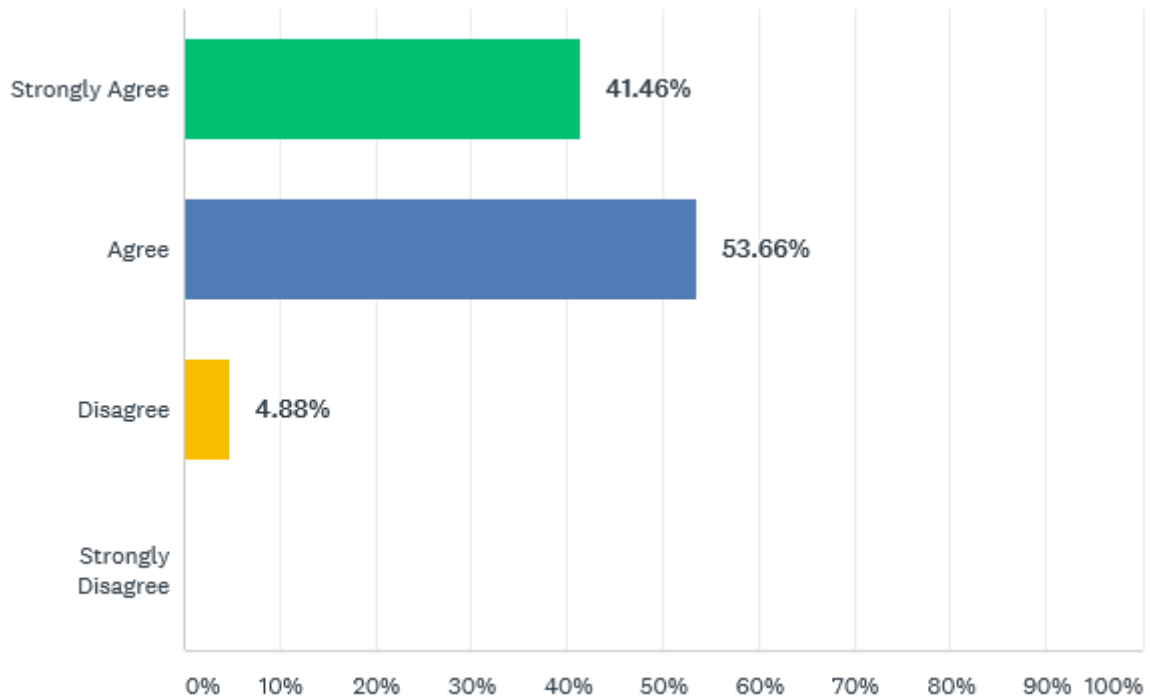
Question 3: I feel the staff is respectful to me.



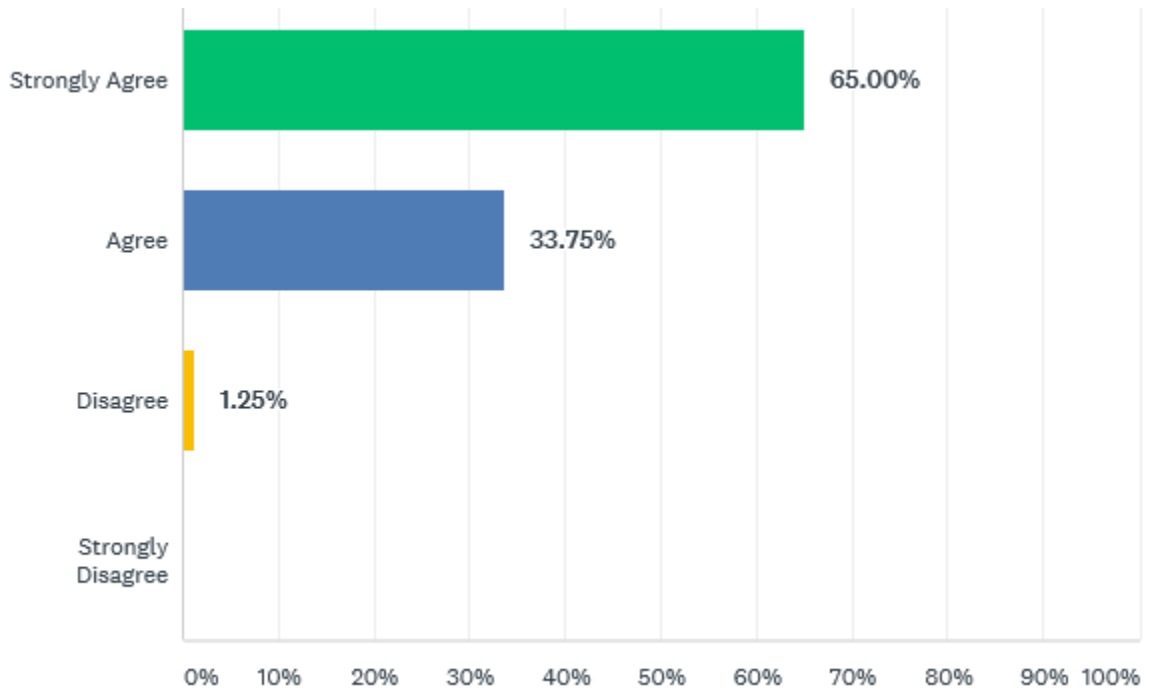
Question 4: I feel the program site is clean and safe.



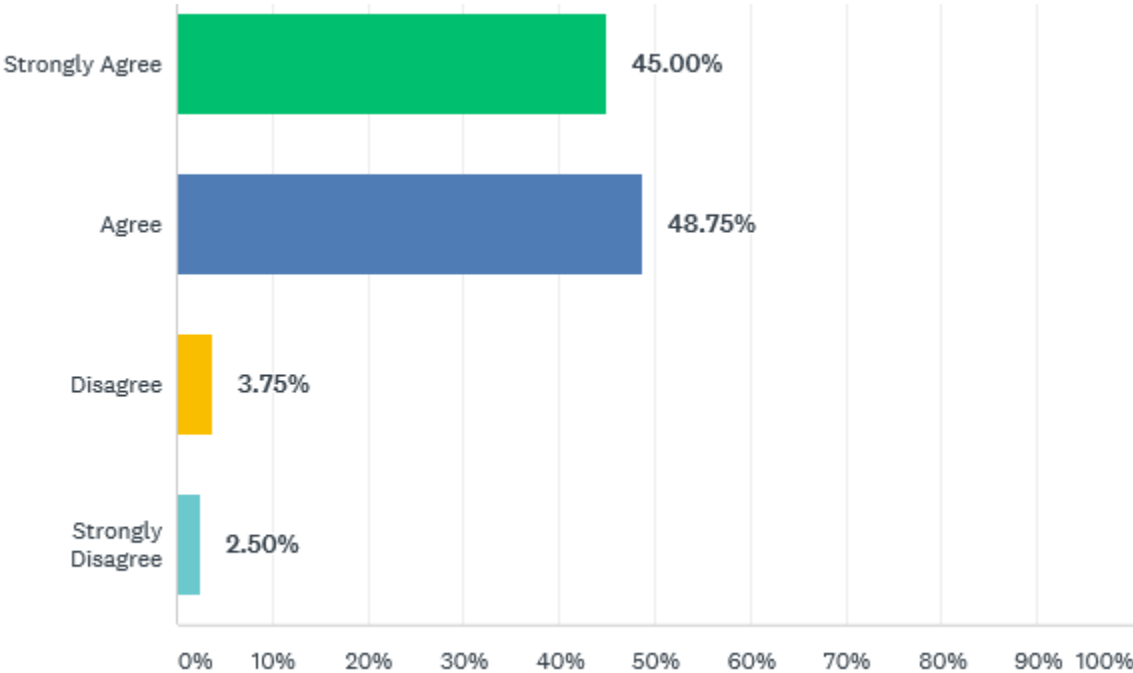
Question 5: I feel my family member is making progress in achieving his/her life goals.



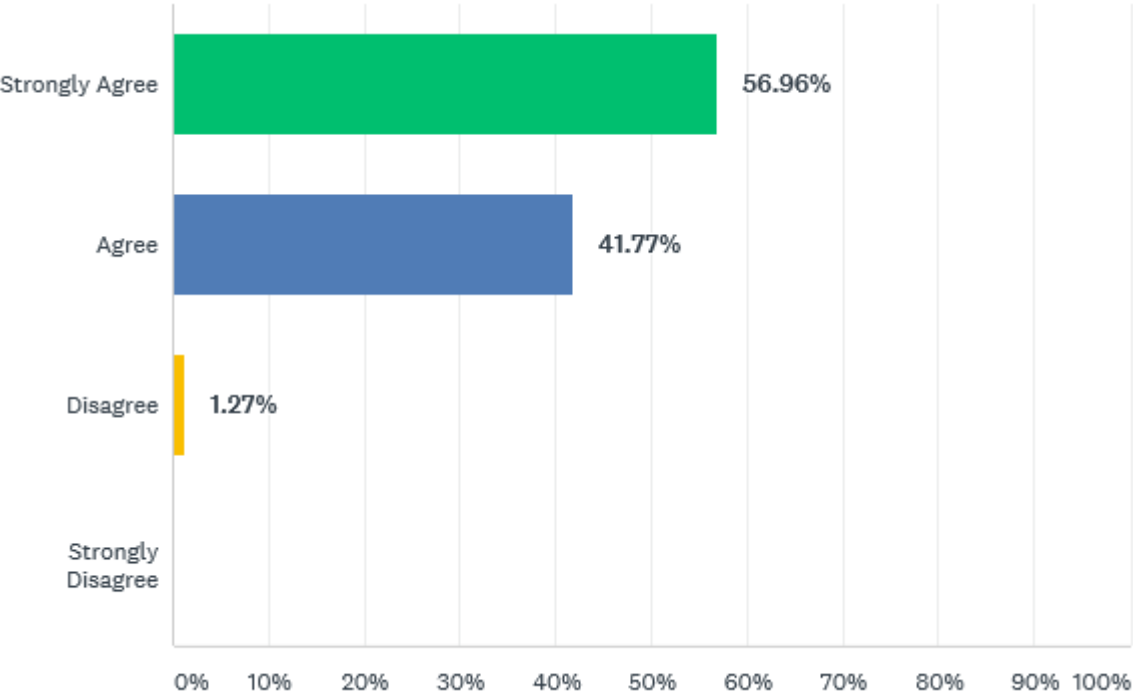
Question 6: I would recommend FREE to a friend or family member who is seeking services.



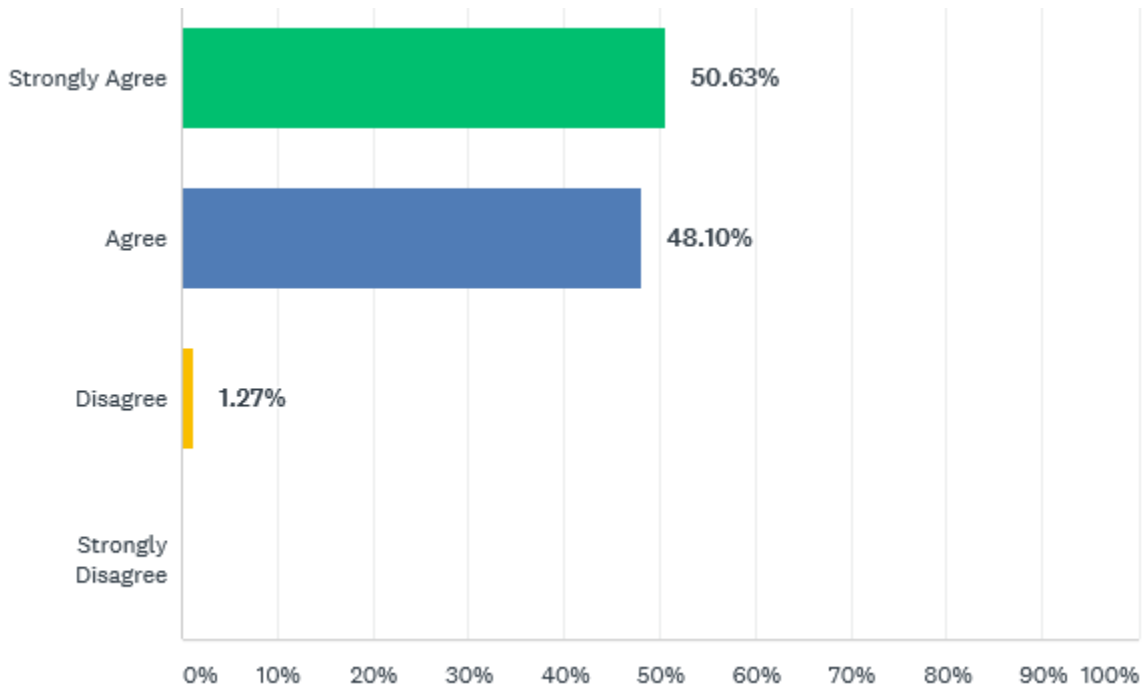
Question 7: My family member's team is helping them to realize their personal goals.



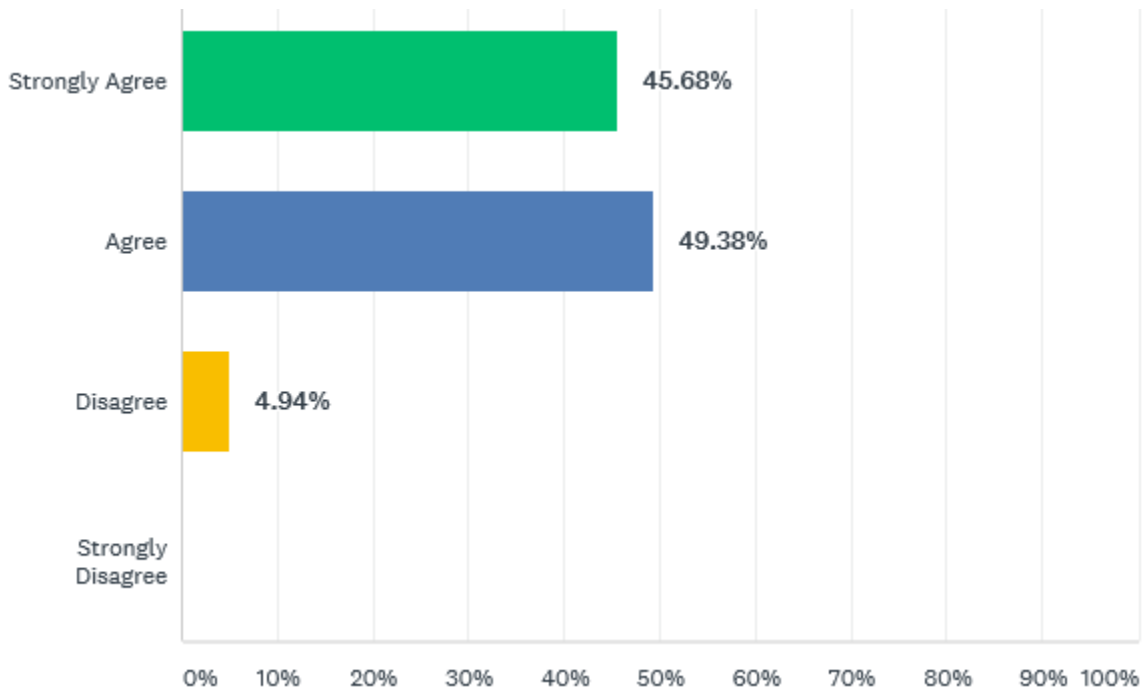
Question 8: My family member's team is responsive to their wants and needs.



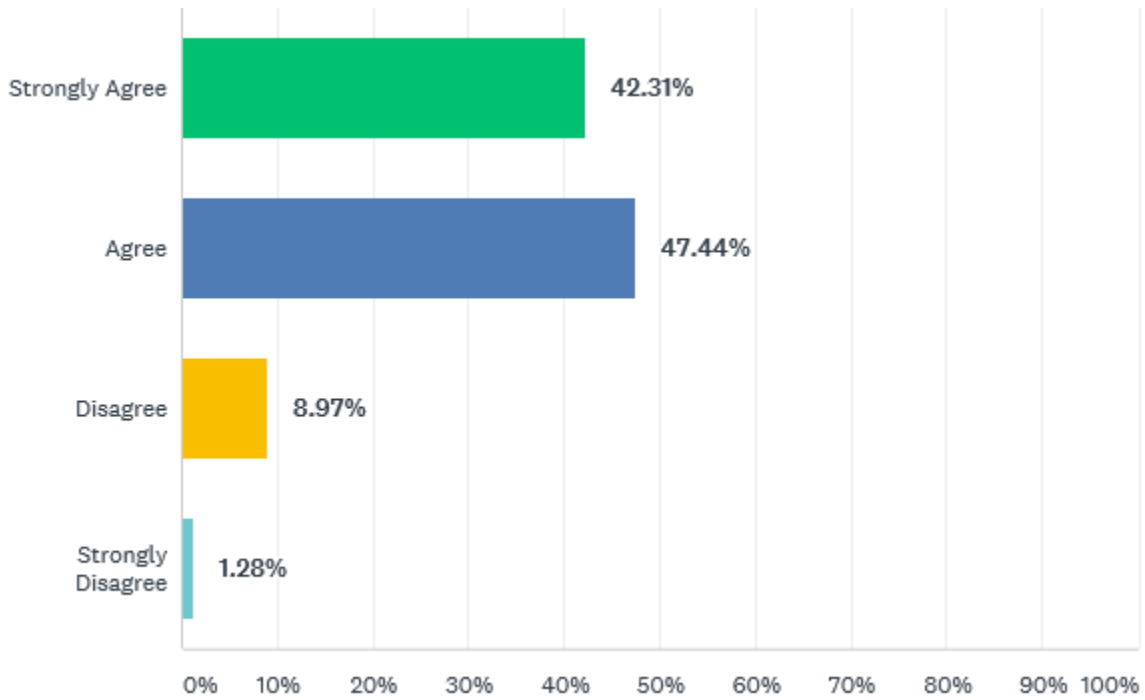
Question 9: My family member's team involved them in decision about their life.



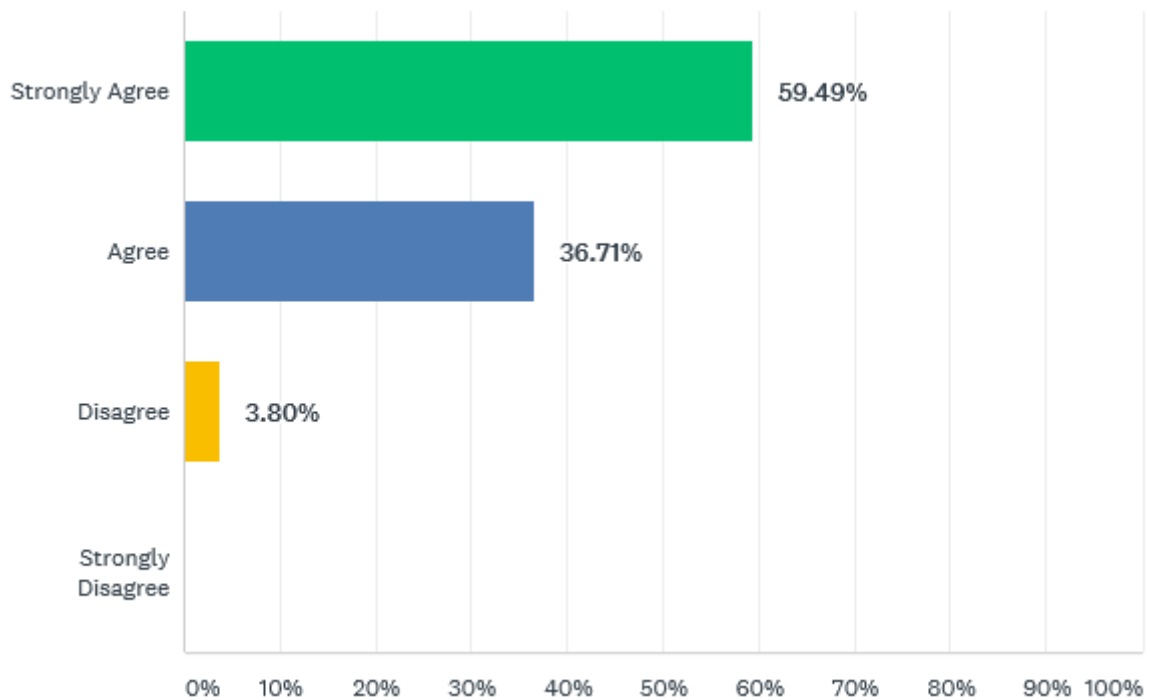
Question 10: My family member's team can be dependent upon to fulfill their responsibilities.



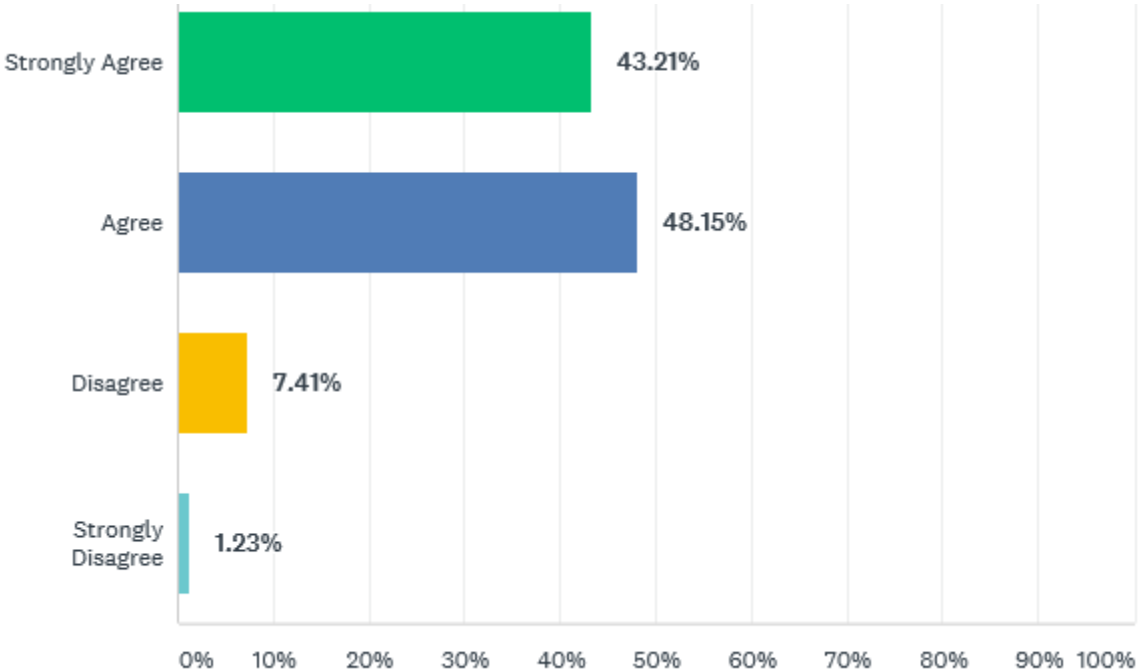
Question 11: My family member is involved in meaningful activities.



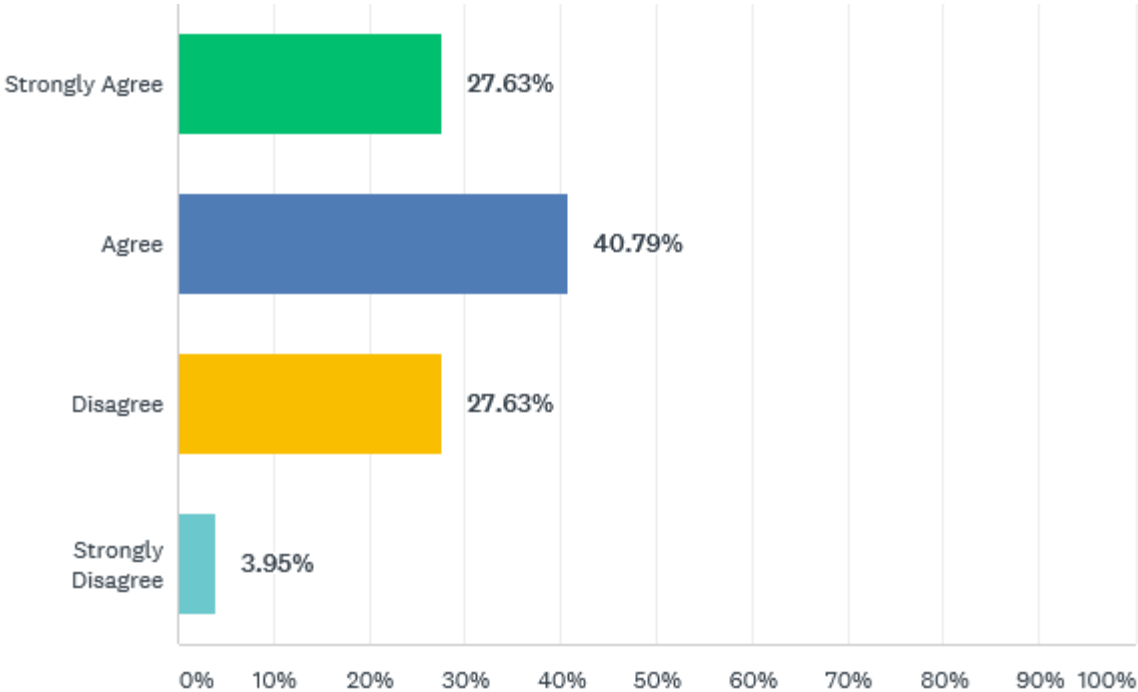
Question 12: My family member's team encourages our involvement in our family member's life.



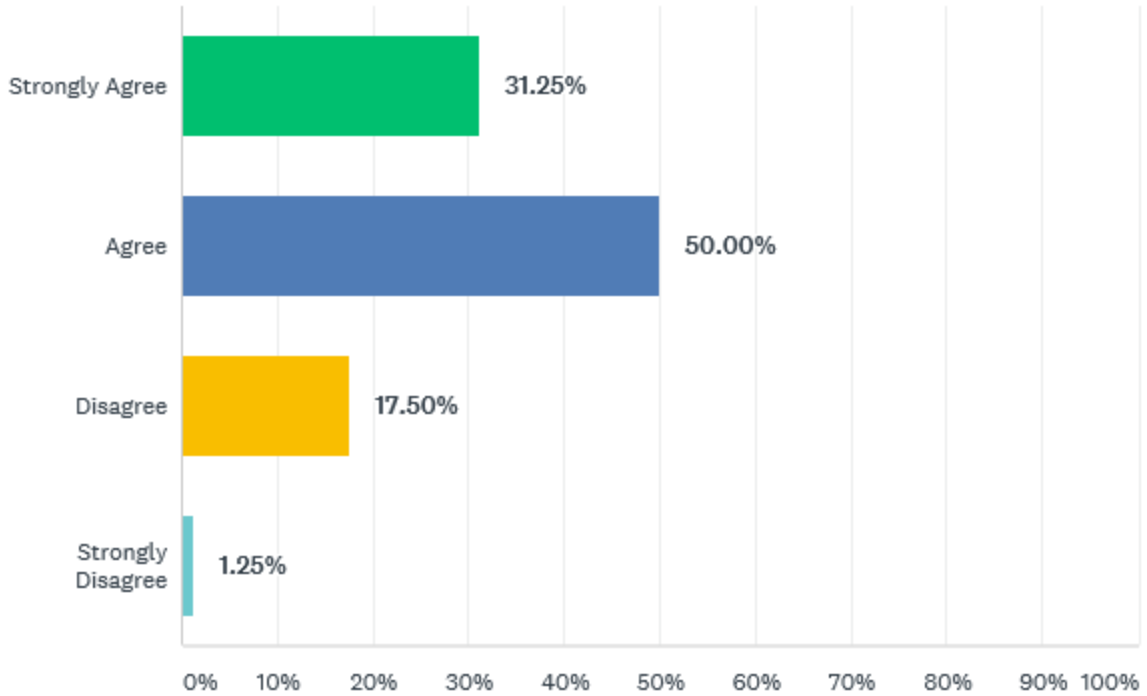
Question 13: The support team is knowledgeable of my family member's needs and how to meet them.



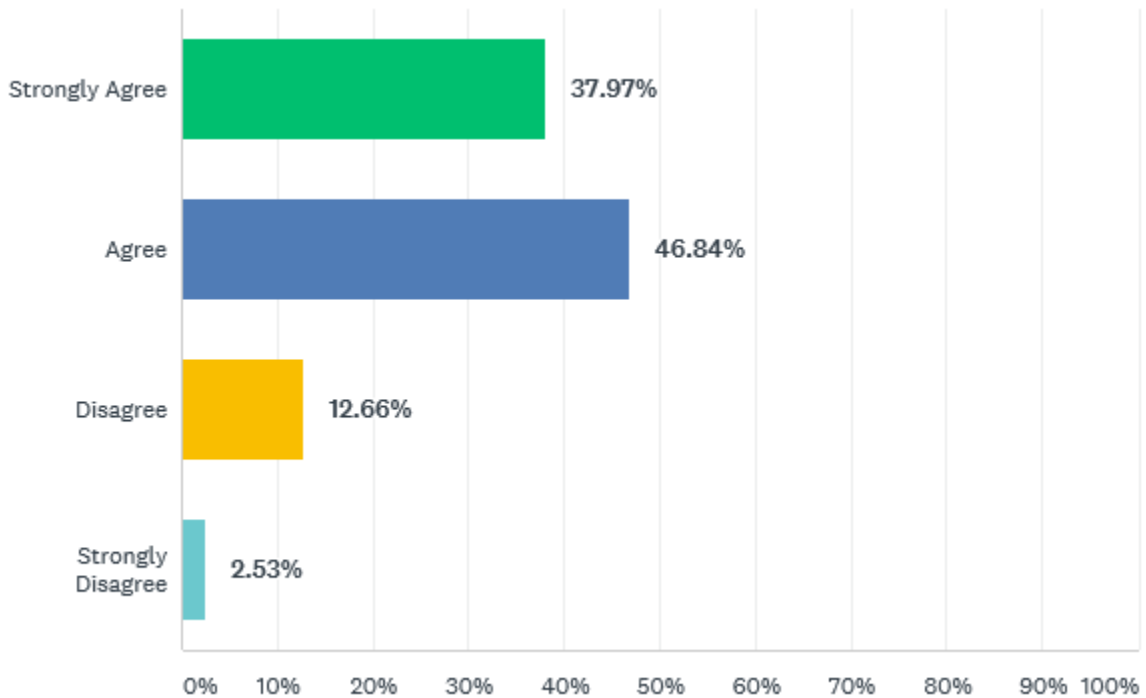
Question 14: My family member is involved in community activities, such as clubs, volunteering, social organizations, etc.



Question 15: FREE provides us with education on how we can support our family member with realizing his/her personal goals and dreams.



Question 16: FREE provides education on how we can act as advocated for our family member.



Question 17: How frequently are you able to visit/speak with your loved one?

